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Plateforme agréée
Facturation électronique
RÉPUBLIQUE FRANÇAISE

Signed with a PA months ago. Still not live. Does this sound familiar?

Several accredited platforms in France are stalling, de-scoping, or losing their qualification path. When a PA drifts, the deadline does not. This is the brief on the gaps that surface before go-live, and how to choose a platform that owns the outcome.

For every other vendor, e-invoicing is a product.
For ClearTax, compliance is the whole company.



5,000+
enterprises live globally

1B+
e-invoices a year

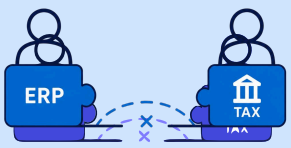
100+
clients across Europe

cleartax.com/fr/en

01

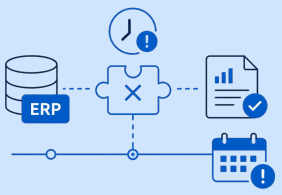
Before you go live

For every other vendor, e-invoicing is one product in a catalogue. For ClearTax it is the whole company. That distinction matters most before go-live, because choosing an inefficient PA leaves an enterprise exposed to three gaps that compound quietly until the deadline arrives.



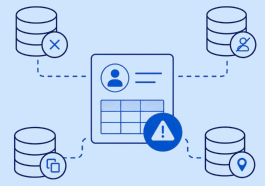
Skill Gap

ERP and tax expertise rarely live in one team. The people who know your ERP inside out are seldom the people who know French VAT and DGFiP rules, so the platform is left to bridge a gap it was never built to close.



Delayed go-lives

ERP readiness and data dependencies stall timelines. When the platform cannot absorb your source-system complexity, integration slips, sign-offs drag, and a fixed regulatory date turns into a scramble.



Data complexity

Master data, IDs and references break across scattered systems. Wrong or missing VAT IDs, branches on the wrong country code, inactive or duplicated Peppol IDs, addresses pointing to the wrong PA — the supplier directory is wrong before a single invoice is sent.

These three gaps do not stay separate.

Left in an inefficient PA, they compound into business continuity risk: delayed invoice clearance, AR/AP slowdowns, and mounting penalty exposure. **In France that means around €15 per missed e-invoice and €250 to €500 per missed e-reporting transmission, plus input-VAT credit denials once the mandate bites.** The relief of making the deadline fades fast; the same patterns then repeat, in every cycle, every time.



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02

The ownership checklist

Every accredited platform looks identical in a demo. The differences surface in the project, at integration, at cutover, and on the day the DGFiP changes the rules. Use this on us, or on any PA, then ask for it signed. The question is not what can it do, but who owns it when it breaks.

01

Selecting your PA

Are they DGFiP-accredited and a registered Peppol Access Point, with e-invoicing as their core business, not a footnote in a sprawling catalogue?

02

Onboarding

Do you get a named team, a dated plan and an escalation matrix from day one, plus a structured gap assessment before any build begins?

03

Integration

Do certified connectors exist for your exact ERP, POS and legacy landscape, delivered at your complexity before, surviving future mandates?

04

Implementation

Is UAT structured with test cases, issue tracking and sign-off, and are all French e-invoice and e-reporting use cases covered end to end?

05

Delivery and go-live

When a source system produces non-compliant data at cutover, do their consultants fix it, with a defined hyper-care period and completion sign-off?

06

Support

A named local Customer Success Manager reachable by phone and email, 24x7 in-house support, and an escalation path agreed before things go wrong?

07

Mandate and unexpected changes

When an invoice fails, does it retry and resolve automatically? When the DGFiP changes the schema, is it a configuration on their side, not a project on yours?

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03

Why the platform choice decides it

Switching PA is not a downgrade. It is the chance to move to a platform built only for this. ClearTax runs France on the DGFiP Y-model with the full 14-status invoice lifecycle, hosts on SecNumCloud with data residency in France, and closes each of the three gaps by design.

5,000+
enterprises live globally

100+
ERPs & source systems integrated

2,000+
integrations delivered

40+
countries on one platform

Unified API, one integration
A single integration covers every country you operate in, so a new mandate is a configuration, not a new IT project.

AI integration agent
An autonomous agent analyses your systems and mapping, cutting onboarding from weeks to hours with far less IT effort.

In-house tax experts
French VAT and DGFiP specialists sit inside the delivery team, so the skill gap is closed by ClearTax, not by you.

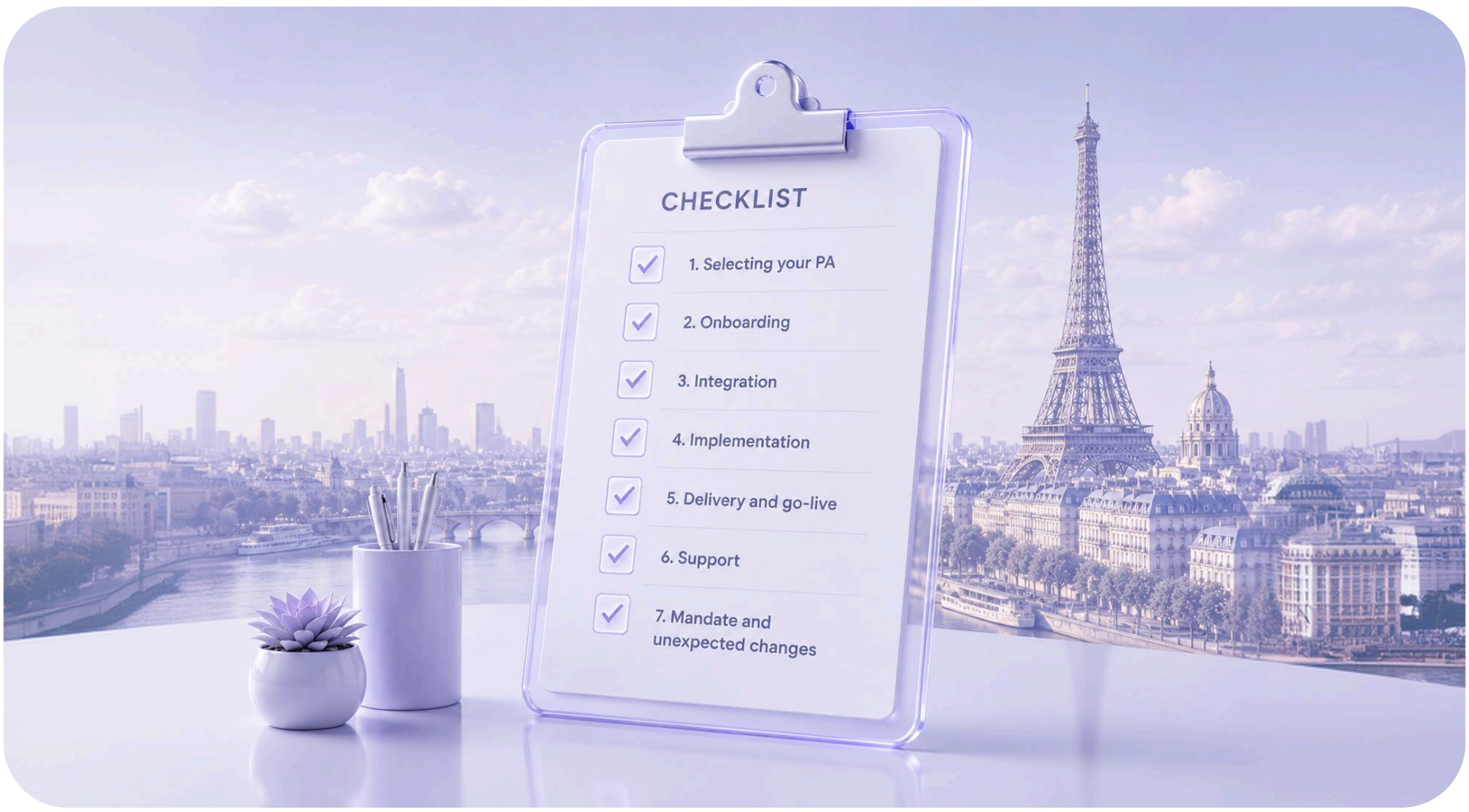
Recon AI for VAT accuracy
Always-on reconciliation checks your ERP and GL against reported e-invoices, catching gaps before they become notices.

Dedicated local CSM
A named Customer Success Manager in local language, a 3-tier escalation matrix, and 24x7 support, agreed from day one.

Hosted in France
SecNumCloud (S3NS) hosting with local data residency, ISO 27001, SOC 2, and GDPR-aligned privacy-by-design controls.

CERTIFIED & COMPLIANT

SecNumCloud (S3NS) · ISO 27001:2022 · SOC 2 · GDPR · AES-256 · Independent VAPT



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04

Proof of complexity

A leading sportswear and apparel enterprise in Belgium had to go live on the PEPPOL mandate across two independent ERPs and business channels. Dual-ERP fragmentation, complex data mapping and a zero-tolerance deadline posed real compliance risk. ClearTax delivered a unified, scalable PEPPOL e-invoicing framework across both channels.

Belgium
geography, Jan 2026 mandate

1
VAT registration, dual channel

2 ERPs
Retail + E-Commerce

1.5K–2K
invoices / month

The issues

- Dual-ERP fragmentation across Retail and E-Commerce operating in silos
- Complex JSON-to-UBL mapping with high validation failure risk
- Field mapping gaps from newly introduced PEPPOL requirements in UAT
- Buyer Scheme ID confusion causing PEPPOL network routing failures
- Staggered go-live timelines needing independent yet coordinated tracks
- Zero-tolerance regulatory deadline with strict January 2026 enforcement

Our solution

- Dual API integrations across Retail and E-Commerce ERPs independently
- JSON-to-UBL transformation logic ensuring full BIS 3.0 compliance
- Unified PEPPOL compliance framework across a fragmented ERP landscape
- Buyer Scheme ID guidance unblocking UAT and enabling immediate testing
- Phased parallel implementation with retail learnings applied to e-commerce
- Iterative UAT support with rapid resolution and structured communication

THE IMPACT

100%
PEPPOL compliance across both channels, ahead of the deadline

Zero
manual intervention, all uploads and workarounds eliminated

Scalable
foundation ready for EU mandate expansion and volume growth

The platforms match on paper.

The difference is who shows up when it matters.

Ask every PA for this checklist, signed. ClearTax already has.

Talk to our France team →